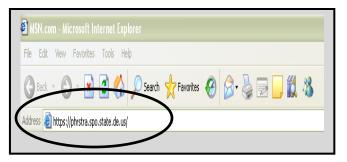
# ePay Quick Reference Guide



# First Time Self-Service Login Instructions

# First Time Self-Service Login ONLY:

- 1. Open Internet Browser (For Example: Internet Explorer)
- 2. Type the secure self-service web address in Address Box
  - https://phrstrapd.spo.state.de.us/
- 3. Press Enter or Click Go
- 4. Enter User ID (User ID = 6 digit Employee ID number)
- 5. Enter Default Password in Password box = de\$mmdd#### de = de (for Delaware) \$ = \$ (Dollar Sign Symbol on Keyboard) mm = your birth month (Example: 04 for April birth month) dd = your birth day (Example: 26 for the 26<sup>th</sup> day of birth month) #### = last 4 digits of your Social Security Number
- 6. Click Sign In
  - You will immediately be prompted to change your password.
- 7. Click Change Password.
- 8. Enter current **Password** = **de\$mmdd####** (See Step 5)
- 9. Create and Enter a new strong Unique Personal Password
  - The strong unique password you create must be at least 8 characters long and include alpha characters and at least 1 number and 1 special character
- 10. Enter your new strong Unique Personal Password again
- 11. Click Change Password
  - Message will appear: "Your password has been changed"
- 12. Click OK
- 13. Click Employee Self Service (Step C) or Click Sign Out







# Set Up "Forgot your Password"

# Steps to set up "Forgot your Password":

Forgot your Password can **only** be used within the State of Delaware system. Once setup, Forgot your Password will send email notification with new password to the **Primary Email Account**.

- 1. Click My System Profile
  - General Profile Information window opens
- 2. Click Edit Email Addresses and enter one or more email addresses
- 3. Click Primary Email Account box
  - Primary Email Account can be changed any time
- 4. Select Email Type
- 5. Enter your Email Address in box
- 6. Click OK
  - Returns you to General Profile Information window
- 7. Click Change or set up forgotten password help
- 8. Select **Question** from drop down menu
- 9. Type the answer to your selected question in the Response box
- 10. Click OK
  - Returns you to General Profile Information window
- 11. Click Save
- 12. Click Employee Self Service (Step C) or Click Sign Out





# ePay Quick Reference Guide



# Self-Service Login After Changing Default Password



# View Paycheck Net Pay: \$428.43 Company: State of Delaware Address: Pay End Date: 02/01/2009 820 Silver Lake Blvd, Suite 100 Dover, DE 19904 View a Different Payment

### ePay Self-Service Login:

- Open Internet Browser (For Example: Internet Explorer)
- Type the secure self-service web address in Address Box.
  - https://phrstrapd.spo.state.de.us/
- Press Enter or Click Go
- Enter **User ID** (User ID = 6-digit Employee ID number )
- Enter your strong Unique Personal Password in Password box
- Click Sign In
- Click Employee Self Service
- 8. Click Payroll and Compensation
- 9. Click View Paycheck
  - · The page displays the most current pay data

### **View Prior Paychecks:**

- 1. Click **View a Different Payment**, on the current pay data page
- Click Pay Period End Date for the pay data to view
  - · The page displays selected pay data

# Login Issues?

Contact the Employee Self-Service Call Center toll-free at (866)751-7833

# **Need More Information?**

For ePay Information, Employee Announcements, Employee Messages and User Account Assistance, visit the Employee Communications web site:

www.omb.delaware.gov/epay